



SILVER SHARK INFLATABLE PADDLE BOARD

MANUAL AND WARRANTY INFO

Including videos!

Read before usage.

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We recommend watching all the videos in this manual. You can also find all of them on our [YouTube Channel](#).

Remarque: Nous travaillons dur pour traduire ce manuel en français. Actuellement ce manuel est en anglais, avec quelques vidéos en français. SI VOUS NE COMPRENEZ PAS CE MANUEL ET QUE VOUS AVEZ DES QUESTIONS, CONTACTEZ-NOUS ET NOUS VOUS AIDERONS!

1.Safety while paddle boarding

WARNING: Participating in paddle sports can be dangerous, physically demanding, and may result in serious injury or death. The user of this product acknowledges both an understanding and assumption of the risk involved in paddle sports and must know how to swim. The information below on required equipment and safety practices for paddle boards is general information and is not intended to address every situation on the water. Always wear a life jacket, and have the locally recommended safety gear on the board with you at all times.

Follow this safety check list every time:

- Wear a Coast Guard approved personal flotation device.
- Wear protective clothing, and bring safety gear including drinking water
- Always paddle in safe conditions and be aware of changing weather conditions.
- Always paddle with others.
- Always wear a leash attaching you to the board.
- Do not paddle in off shore wind or windy or inclement conditions.
- Be aware of your limitations and do not exceed your paddling ability.
- Observe the following safety rules when using this product:

The Canadian Coast Guard has determined that SUP boards operated outside a surfing, swimming or bathing area are “vessels” under TC regulations. You must have on board a TC approved life jacket, plus a sound producing device, and any other items required by the TC. If you are on the water after sunset or in dark conditions, you must have a flashlight or similar lighting device. We urge everyone to always carry the above mentioned safety gear regardless of the conditions. Always check the state of the SUP board, fin(s) and paddle before heading out on the water. Be sure there are no holes in the SUP board, and ensure the fin(s) or fin box are not compromised, and the paddle is in working condition. If the board is not rigid, it may not be properly inflated or the weight limits may be exceeded. Observe the weight limit of the SUP board. Do not hit sharp objects or run ashore as this may cause irreparable damage to the board/fins. If this occurs remove board immediately from water and inspect.

Always hold onto your SUP paddle. The SUP paddle is an important part of your maneuverability and security. If dropped in the water, recover it as quickly as possible. It is recommended to use a surf leash attached your leg and to the board. A surf leash is not a life- safety device and is intended for convenience only. This SUP board is intended for use on flat water. It is not intended for use in surf, around obstructions, or white water rapids. Stay within sight of land at all times, and ensure returning to land will be easy in case a dangerous situation arises. Be aware of changes in wave and wind conditions, tides, water temperature, dangerous currents, and river water levels. Never paddle in floods or stormy conditions. Not intended for children younger than 15, for individuals physically unable to use the board, or for non-swimmers.

By purchasing your Silver Shark LTD. inflatable paddle board, you agree to understand all the risks that come with the sport of paddle boarding and Silver Shark LTD. will not be responsible for any injury or death caused or related to you participating in the sport of paddle boarding.

2. How To Take Care Of Your Inflatable Paddle Board

Can You Leave a SUP Inflated? The short answer: Absolutely. Although if you want to preserve the longevity of your inflatable SUP, you want to deflate it after use. The reason for deflating is to avoid damages to PVC plastic when it is at its maximum stretchiness. There are 4 potential problems when you leave your SUP board inflated:

- Sun exposure damage
- Moisture build up
- Puncture
- Wear out

PVC material (the outer layers of your inflatable paddleboard) are quite resistant to UV rays. However, it isn't perfect at blocking it completely. Over time, the bond that keeps the material together wears thin and weakens under the sun. This can cause the seams to break or make the PVC material prone to puncture easier than if it weren't exposed to the sun. When packing up your deflated board, make sure to gently fold your board (similar as to how you received it in the box). Do not roll your deflated board super tight like a beach towel.

WARNING: Never leave your inflatable SUP board fully inflated in direct sun light or heat! The air in the SUP will expand and this may warp the board. In extreme and rare cases the SUP board could explode when placed in a hot environment while it's inflated.

When there is too much pressure in the board, there is a risk of the valve shooting out of the board. Never put your face or any body parts above the valve at any time.

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How to avoid sun and heat damage: park your SUP board in the shade if you are just taking a break from paddling and for longer breaks: also take 20% of the air out of the SUP. Also, never leave your SUP deflated in a hot confinement. For example don't leave your deflated SUP in your car for a long period of time on a hot summer day. This will do damage to the PVC and seams!

Moisture build up can also cause an inflatable board to be prematurely rendered useless. The air you pump into your board will always contain moisture. This moisture allows bacteria to thrive. In turn, the bacteria can weaken the adhesive and material, causing deformities in the plastic and weaken the exterior's durability.

Often times, inflatable SUP board users don't think twice when placing their inflated boards against tree trunks, on the ground with paddles, rocks, and twigs, or drag the board along the sandy floor of beaches. Although the inflatable board is much tougher than it appears, over time, we wear out the PVC, causing it to thin out, and ultimately get punctured. Keeping it inflated also wears out the useful lifespan of the exterior PVC plastic, especially when it's stretched for a long period of time.

We mentioned heat playing a role in causing the plastic and inflated air pressure to expand. When left in the sun on a hot day, they can explode. (But this is super rare!) The plastic is stretchy, but continuous stretching eventually erodes its stretchiness.

How Should You Care For Your Inflatable SUP?

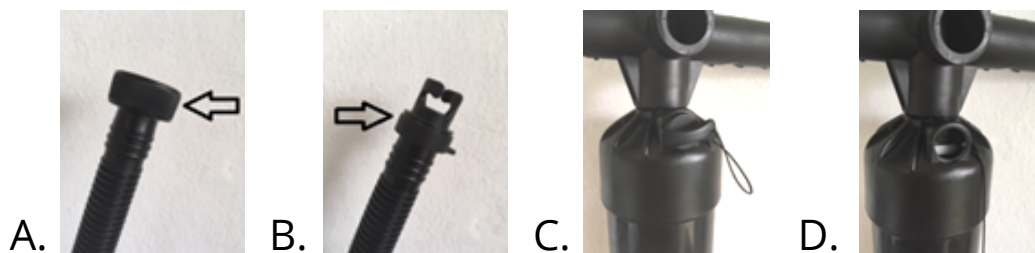
If you intend to use it frequently over several days, it's fine to keep your SUP inflated. We do recommend deflating after you are done, or releasing at least 20% of the air during long periods of use. This ensures the PVC layers are not overstretched, especially when the sun and heat increases the air pressure inside the chambers. You should also avoid setting your inflatable paddleboard on the ground or laying it against a tree. Wind can topple your paddle board and the bark on a tree trunk or the sharp paddles or twigs can catch onto and damage the exterior. The ideal placement is on a smooth flat surface or completely deflated and dried entirely.

If any of the above is neglected, the warranty is voided.

3. How To Paddle Board

- 1.If you are a novice, choose a day when the water is calm and flat.
- 2.Body position: Assume a comfortable stance with your feet positioned roughly shoulder width apart. Bend knees slightly (not locked) in a relaxed upright stance, place shoulders back and gaze straight ahead.
- 3.Paddle grip: Place your top hand on end of handle and your bottom hand approximately halfway down shaft of paddle. Paddle in a comfortable forward motion, with arms slightly bent.
- 4.To turn left, paddle on the right hand side of the board and to turn right paddle on the left hand side of the board.
- 5.If standing is tough, try kneeling first and then gradually stand. Take a few paddles, and try to stand while board is in motion (it is easier to stand while board is moving forward). If board is not stiff when standing, it may be underinflated. Check its pressure.

4. How To Use Your Silver Shark Inflatable Paddle Board



1. Unbox the board and discard the packaging. Keep the packaging away from children and animals. Contains: Inflatable Board, Pump with integrated pressure gauge, Pump hose, Fin, 3-Piece Paddle, Backpack, Surf leash, Valve wrench.

2. Unroll the board and screw the hose onto the pump (the part of the hose that looks like a garden hose attaches to the pump). When you screw the hose onto the pump make sure to grab the hose at the bulky end and not at the hose itself (see picture A). This way you do not damage the hose.

3. Screw the hose into the inflation valve on the board. Ensure that the pressure relief valve is not open on the board. The "pin" or stem in the valve should be in the "out" (or "inflate") position. To connect the end of the pump into the valve, twist the end of the hose slightly so it turns and can catch the hooks in the valve. When twisting, make sure to hold on to the nozzle of the end of the pump and not the hose itself (see picture B.) This way you do not damage the hose.

4. Make sure the valve is in the closed position (the yellow pin standing UP). Then inflate the board. The pump gauge should begin to register pressure between 5-8 PSI.

Pump to a minimum of 10 PSI. At 10 PSI, the board may be stiff enough to ride. If the board feels unstable, pump up to full 15 PSI. IMPORTANT: 15 PSI is the maximum, do not over inflate. Do not inflate over 15 PSI.

Our Dual Action pumps are Dual Action but can be switched to Single Action very easily. Dual Action means the pump pushes out air into the SUP board when pulled UP as well as when being pushed DOWN. This is the best type of pump, since it takes only half the time as a regular pump to get to board to max PSI. But after crossing 5-8 PSI, the Dual Action pumping can get a bit hard. We recommend switching from Dual Action to Single Action. When the plug is screwed into the pump - it is set to Dual Action (see picture C). Unscrew the plug from the pump to change to Single Action (see picture D).

5. When the board is pumped up, unscrew the hose from the board, and screw on the inflation valve safety cover. NOTE: This step is imperative and must be done prior to use on the water!

6. Carefully insert the fin. Do not fold or bend fin or fin box. Do not stand on the board on dry land with fin inserted. Do not drop the board/fin onto any hard surfaces. Be sure that the fin is latched onto the board and locked with the pin.

7. Click the 3 pieces of the paddle together and adjust for your height.

8. To deflate, push the inflation valve in. Do not put your head above the valve as initial strong burst of air expels. Board will deflate. DO NOT USE VALVE WRENCH TO DEFLATE BOARD.

9. After use, wash the board in fresh water and a mild detergent. Do not roll up/store if wet.

4.1 VIDEO: How To Inflate

English Video



[Click here to play on YouTube](#)



4.2 VIDEO: How To use The Dual Action Pump

English Video



[Click here to play on YouTube](#)



French Video



[Click here to play on YouTube](#)



4.3 VIDEO: How To use The Triple Action Pump

[English Video](#)



[Click here to play on YouTube](#)



4.4 INFLATING YOUR BOARD STEP-BY-STEP

1.Valve Operation: Locate the board's inflation valve (near end of the board).To close off the valve for inflation, make sure that the inflation valve pin is in the "up" position. If it is in the "down" position, press down on the valve pin until it pops up.

Open the valve for deflation: Depress the valve pin until locked.Be careful of any sand or debris around the valve area when deflating as small particles can become airborne with the release of air pressure! Follow the instructions below for valve operation and correct inflation and deflation procedures.

Always lock the valve cover over the valve stem when in use. This will prevent accidental air release and entrance of any particles into the air chambers.1.Ensure the valve is in the closed position (valve pin up)

2.Connect the pump nozzle into the valve receptacle/ "inflate" outlet. Ensure that the pressure relief valve is not open on the board. The "pin" or stem in the valve should be in the "out" (or "inflate") position. To connect the end of the pump into the valve, twist the end of the hose slightly so it turns and can catch the hooks in the valve. When twisting, make sure to hold on to the nozzle of the end of the pump and not the hose itself (refer to Picture B, shared before).

3.Start pumping air into the board by sliding the pump handle up and down. If the pump handle starts to squeak, apply some spray silicone onto the shaft.

4.5 INFLATING YOUR BOARD WITH THE ELECTRIC PUMP

Damage caused by over-inflating your SUP voids all warranty.

Read carefully: Failing to use the electric pump correctly might cause over-inflation of your paddleboard. The **maximum** PSI setting you should use is **14 PSI**. Consider that especially on a hot summer day, the air in your board might expand and create extra pressure. Therefore we highly recommend not to over-inflate your board. It is also not necessary as **all Silver Shark paddle boards are designed to be at optimal performance BETWEEN 11-14 psi**

5. Deflating Your Inflatable Paddle Board

BOARD DEFLATION

1. Clear any water or debris away from the valve area.
2. Slowly press down on the valve stem/pin to start letting air out of the board. Hold your hand over the valve to help stem the flow of air. DO NOT USE VALVE WRENCH TO DEFLATE BOARD.
3. There will be an initial burst of air, but that will slow down very quickly.
4. Once the air flow slows and most air is out of the board, you can start rolling up the board from the front towards the valve to release the last air. Do not roll when the board is wet. Do not roll too tight.

INFLATION TIPS AND WARNINGS

1. The board can be inflated with the dual action pump that is included.
2. Do not use an air compressor, as damage to your board caused by over inflation from an air compressor will void your warranty.
3. Check board if it sits inflated for 2 or 3 days as there may be a small decrease of pressure due to temperature change. If so, add a few pumps of air.
4. Always check the pressure of the board prior to use. It should be between 12-15 PSI.
5. The repeated strong force of air that leaves an inflatable SUP board when you deflate it may loosen the valve. After inflation, if you hear air coming out around the valve area do not worry. Use the valve wrench that is in your repair kit to tighten the valve (just a quarter turn will do).
6. In rare occasion the valve could pop out of the board. If this happens, it needs to be re-seated and tightened. Use the wrench that came with the board. Please use it to unscrew and remove the top part of the valve, then put it back on and tighten. Be careful with the threads as they are like a regular screw. Take care to avoid cross threading. It should screw on easily.
7. Do not over-inflate the board (it is nearly impossible to over inflate by hand). A max pressure of 12 - 15 PSI is sufficient. A way to gauge adequate pressure is to inflate to a firm pressure when you press on it, and to have the board stable in water and not flex. The pump gauge should begin to register pressure between 5-8 PSI. Never use an air compressor to inflate.
8. WARNING: DO NOT pump to a high pressure and let the board sit out in the sun. If the board is going to be in a warm environment, under-inflate the board and allow the heat from the sun to increase the internal pressure. Be aware that if left in the sun, the air inside the board will expand and the board may warp or explode. This is NOT covered by the Silver Shark SUP warranty. When paddling, the colder temperature of the water may cause a slight loss in pressure. Bottom fin insertion: *NOTE* The fin box may have a protective plastic piece in place. If so, remove and discard. IMPORTANT! Do not allow particles to become lodged into the fin box. In addition, once the fin is on the board, DO NOT stand on the board on any hard surface. This will void the warranty of the board and the fin.
 1. Slide the fin base into fin box
 2. Slide fin all the way to back of fin box
 3. Insert fin clamp pin through the slot

5.1 VIDEO: How To Deflate

English Video



[Click here to play on YouTube](#)



French Video



[Click here to play on YouTube](#)



6. Warranty Information

Silver Shark LTD. provides a limited one year board warranty. The warranty only applies to **manufacturing defects** that make the product unusable.

The warranty does not cover:

- Normal wear and tear and discoloration.
- Damage caused by usage.
- Damage caused by pulling the board behind a boat
- Damage caused by abuse or failure to perform normal maintenance.
- Damage caused by hitting submerged objects, beaching, dropping, or standing on a hard surface on an inflated board.
- Damage caused by mooring or storing the board in water.
- Damage caused by alterations or modifications.
- Damage transportation of board or parts.
- Any board used as a rental or placed in commercial service.
- The warranty is void if the Paddleboard is left in heat or direct sun when inflated.
- Any other consequential damage, incidental damages or incidental expenses, including damage to property.

It is up to Silver Shark Paddleboards to decide if the defect is manufacturing fault or usage fault.

If you have any question or concern about your paddle board and or its accessories, your first step should always be to contact us. Call or send an email to silversharkpaddleboards@gmail.com.

Liability Limitations

Silver Shark Dealers have no authority to make warranties on behalf of Silver Shark Paddle Boards in addition to, or inconsistent with, those stated herein.

7. Terms and conditions

Returns & Refunds

Customer experience is very important to us. If you have any questions or concerns about your paddle board package or would just like some pro SUP-tips, you can always contact us. We will always try our very best to fix any problem. You can personally speak to us on the phone +1 613 227 6197 or send an email to silversharkpaddleboards@gmail.com

Defective items: This applies only if your product has a manufacturer defect that causes the product to not function properly. When the whole order is returned in original packaging and without usage; you will receive a full refund. If only a part of the order is returned; you will receive a refund for the items being returned only. If you claim your refund for manufacturer defect after the 90 Day Refund Guarantee, you are responsible for the shipping costs.

Non-defective closed items: Within 30 days of your purchase only. Please be advised that the cost of shipping will not be refunded and the original box has to be unopened. The total amount refunded will be the item amount only. *There will also be a mandatory restocking fee between 15 and 30% for non-defective items, depending on the item.

Non-defective opened items: Silver Shark LTD. does not accept returns on non-defective opened items.

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All products (defective or non-defective) must be returned in their original purchase condition, with the original packing material, manuals, instructions and any other items or accessories provided by Silver Shark LTD.

If the purchase includes a free gift, included or bonus items, the gift/items must be returned as well for the purchase to qualify for a refund. Returns and exchanges of defective or non-defective products require your name, address and phone number. A valid (or a scan of) photo ID may also be requested for further confirmation. Returns with the original receipt will be made to the original method of payment or store credit.

Cancelling your order

Silver Shark LTD. does not offer a cancellation of your order. You cannot change your order when your order has already been shipped. In the event that you have ordered the wrong product, please contact us through silversharkpaddleboards@gmail.com or call +1 6132276197 as soon as possible to change your order. This is only applicable if your order has not been shipped yet.

Pre-order Terms and Conditions

Silver Shark LTD. By placing a pre-order you accept the following terms and conditions: If you wish to cancel your pre-order, you may do so within 30 days of your purchase IF your pre-order has not been shipped yet. Cancelling a pre-order under any circumstances is subjected to a 7% cancellation fee. In the event that you have ordered the wrong product, please contact us through silversharkpaddleboards@gmail.com as soon as possible to change your order. This is only applicable if your order has not been shipped yet. By placing a pre-order you agree to the fact that a Silver Shark pre-order does not have an exact shipping date and the shipping date is subjected to change. As soon as the exact shipping date is known, Silver Shark will inform you. 2021 Collection: colour and design shown on our website may slightly vary from the actual product.